



Q: Is there a way to check the balance on my child's account and what they are buying?

A: You can track your child's account by going to www.mymealtime.com and setting up an account for your child.

Q: Will the money in the account carry over to the following semester?

A: The money will carry over to future semesters until your child is a senior. If they do not utilize the money by then, they will lose it. There are no refunds with this program.

Q: Will they be able to purchase meals during the summer with their account?

A: We will not be utilizing the card system during the summer time. We will be accepting cash and lunch plan through the summer school office only.

Q: What happens if my child runs out of money in their account? You won't let them starve right?

A: We will allow up to 2 meals of credit. We will also be notifying the child when their accounts get low. In other words we will not let your students starve.

Q: If we don't want to utilize the finger scan system, is there another means of using the system?

A: Your child may use their ID cards. Please remember it's their responsibility to bring their cards everyday.

Q: What happens if my child loses their ID card?

A: First, please report it lost to the food service office. We will then place an alert on your child's account saying it is lost. They will need to get a replacement card from the AV office. For security we have a picture of all students in the system to assure the person utilizing the account is them.